

Search Notes Header Page	Application No.	Applicant(s)
	09/750,948	VINCENT, PERRY G.
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**SEARCH
NOTES**

**Application No
09/750,948**

VWC

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	8	(net ADJ perceptions) AND (call ADJ (center\$1 or centre\$1))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/07/11 13:36

Net Perceptions			
Realtime Recommendations			
<p>The Net Perceptions Realtime Recommendation Platform eliminates compromises in performance, flexibility and scalability by seamlessly integrating and automatically applying the optimum technologies for every realtime recommendation task.</p> <p>Select an area above to learn more.</p>			
	E-commerce Content and Community Ad Targeting		

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Net Perceptions for Ad Targeting

Put the right Web site ads in front of the right visitors, enhance click-through rates for your advertisers and increase ad revenues.

Net Perceptions for E-commerce

Turn more Web site browsers into buyers, increase cross-sells and up-sells, and deepen customer loyalty with every transaction.

Net Perceptions for Call Centers

Enhance the profitability of inbound and outbound campaigns with realtime cross-sell and up-sell recommendations, satisfy your customers and improve operational efficiency.

Site

Contact Us

Support
 (Requires username and password)

This site uses frames and is best viewed on Netscape Navigator 3.0/4.0 or Microsoft Internet Explorer 3.0/4.0

Dialog
7/5/05

Your SELECT statement is:

s (Relationship()Optimizer) and (Net()Perceptions) and (InterRelate? ?)

Items	File
-----	----
Examined 50 files	
Examined 100 files	
Examined 150 files	
Examined 200 files	
Examined 250 files	
Examined 300 files	
Examined 350 files	
Examined 400 files	
1	654: US Pat.Full._1976-2005/Jul 05
Examined 450 files	
Examined 500 files	
Examined 550 files	

—lwic

1 file has one or more items; file list includes 564 files.

Your SELECT statement is:

s ((Relationship()Optimizer) and (InterRelate? ?) and (rule or rules))
not py>2000

Items	File
-----	----
Examined 50	files
Examined 100	files
Examined 150	files
Examined 200	files
Examined 250	files
Examined 300	files
Examined 350	files
Examined 400	files
Examined 450	files
Examined 500	files
Examined 550	files

Processing

No files have one or more items; file list includes 564 files.
One or more terms were invalid in 108 files.

Dialog
7/7/05

Your SELECT statement is:

s ((Relationship()Optimizer) and (InterRelate? ?) and (recommend??????
or suggest???? or strateg????)) not py>2000

Items	File
-----	-----
3	16: Gale Group PROMT(R)_1990-2005/Jul 06
1	47: Gale Group Magazine DB(TM)_1959-2005/Jul 07
Examined 50 files	
Examined 100 files	
4	148: Gale Group Trade & Industry DB_1976-2005/Jul 07
Examined 150 files	
1	275: Gale Group Computer DB(TM)_1983-2005/Jul 06
Examined 200 files	
Examined 250 files	
Examined 300 files	
Examined 350 files	
1	570: Gale Group MARS(R)_1984-2005/Jul 06
Examined 400 files	
3	613: PR Newswire_1999-2005/Jul 07
2	621: Gale Group New Prod. Annou. (R)_1985-2005/Jul 07
1	636: Gale Group Newsletter DB(TM)_1987-2005/Jul 06
2	649: Gale Group Newswire ASAP(TM)_2005/Jun 27
Examined 450 files	
Examined 500 files	
Examined 550 files	

Processing

2 996: NewsRoom 2000

10 files have one or more items; file list includes 564 files.
One or more terms were invalid in 108 files.

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Set	Items	Description
S1	20	((RELATIONSHIP()OPTIMIZER) AND (INTERRELATE? ?) AND (RECOM- MEND?????? OR SUGGEST???? OR STRATEG????)) NOT PY>2000
S2	6	RD (unique items)
S3	4	S2 NOT PY>1999 <i>kwic</i>
File 16:		Gale Group PROMT(R) 1990-2005/Jul 06 (c) 2005 The Gale Group
File 47:		Gale Group Magazine DB(TM) 1959-2005/Jul 07 (c) 2005 The Gale group
File 148:		Gale Group Trade & Industry DB 1976-2005/Jul 07 (c)2005 The Gale Group
File 275:		Gale Group Computer DB(TM) 1983-2005/Jul 06 (c) 2005 The Gale Group
File 570:		Gale Group MARS(R) 1984-2005/Jul 06 (c) 2005 The Gale Group
File 613:		PR Newswire 1999-2005/Jul 07 (c) 2005 PR Newswire Association Inc
File 621:		Gale Group New Prod. Annou. (R) 1985-2005/Jul 07 (c) 2005 The Gale Group
File 636:		Gale Group Newsletter DB(TM) 1987-2005/Jul 06 (c) 2005 The Gale Group
File 649:		Gale Group Newswire ASAP(TM) 2005/Jun 27 (c) 2005 The Gale Group
File 996:		NewsRoom 2000 (c) 2005 The Dialog Corporation

Your SELECT statement is:

s (net())perceptions and recommendation()engine? ? and (strateg??? or interaction? ? or (call()(center? ? or centre? ?))) not py>2000

Items	File
----	----
5	9: Business & Industry(R)_Jul/1994-2005/Jul 06
5	13: BAMP_2005/Jun W4
12	15: ABI/Inform(R)_1971-2005/Jul 07
65	16: Gale Group PROMT(R)_1990-2005/Jul 06
1	18: Gale Group F&S Index(R)_1988-2005/Jul 06
55	20: Dialog Global Reporter_1997-2005/Jul 07
3	47: Gale Group Magazine DB(TM)_1959-2005/Jul 07
1	75: TGG Management Contents(R)_86-2005/Jun W4
Examined 50 files	
2	88: Gale Group Business A.R.T.S._1976-2005/Jul 06
Examined 100 files	
63	148: Gale Group Trade & Industry DB_1976-2005/Jul 07
Examined 150 files	
1	267: Finance & Banking Newsletters_2005/Jul 06
8	275: Gale Group Computer DB(TM)_1983-2005/Jul 06
Examined 200 files	
5	349: PCT FULLTEXT_1979-2005/UB=20050630,UT=20050623
Examined 250 files	
Examined 300 files	
5	484: Periodical Abs Plustext_1986-2005/Jul W1
Examined 350 files	
Processing	
8	545: Investext(R)_1982-2005/Jul 06
2	553: Wilson Bus. Abs. FullText_1982-2004/Dec
1	554: TFSD J V & Alliances_1990-2005/Jul 07
6	570: Gale Group MARS(R)_1984-2005/Jul 06
Examined 400 files	
4	609: Bridge World Markets_2000-2001/Oct 01
11	610: Business Wire_1999-2005/Jul 07
30	613: PR Newswire_1999-2005/Jul 07
50	621: Gale Group New Prod. Annou. (R)_1985-2005/Jul 07
1	624: McGraw-Hill Publications_1985-2005/Jul 07
1	635: Business Dateline(R)_1985-2005/Jul 07
10	636: Gale Group Newsletter DB(TM)_1987-2005/Jul 06
4	647: CMP Computer Fulltext_1988-2005/Jun W3
51	649: Gale Group Newswire ASAP(TM)_2005/Jun 27
Examined 450 files	
7	696: DIALOG Telecom. Newsletters_1995-2005/Jun 20
1	703: USA Today_1989-2005/Jul 06
Examined 500 files	
1	754: IPO Maven_1994-2000/Jul
1	767: Frost & Sullivan Market Eng_2005/Jul
2	781: ProQuest Newsstand_1998-2005/Jul 07
46	810: Business Wire_1986-1999/Feb 28
10	813: PR Newswire_1987-1999/Apr 30
1	816: Canada NewsWire_1996-1999/Jun 24
Examined 550 files	
Processing	
18	996: NewsRoom 2000

36 files have one or more items; file list includes 564 files.
One or more terms were invalid in 108 files.

Set	Items	Description
S1	497	(NET()PERCEPTIONS AND RECOMMENDATION()ENGINE? ? AND (STRAT-EG??? OR INTERACTION? ? OR (CALL()(CENTER? ? OR CENTRE? ?)))) NOT PY>2000
S2	166	S1 AND (RULE OR RULES OR PATTERN OR PATTERNS)
S3	53	RD (unique items) — <i>WMC</i>
File	9:Business & Industry(R)	Jul/1994-2005/Jul 06 (c) 2005 The Gale Group
File	13:BAMP	2005/Jun W4 (c) 2005 The Gale Group
File	15:ABI/Inform(R)	1971-2005/Jul 07 (c) 2005 ProQuest Info&Learning
File	16:Gale Group PROMT(R)	1990-2005/Jul 06 (c) 2005 The Gale Group
File	18:Gale Group F&S Index(R)	1988-2005/Jul 06 (c) 2005 The Gale Group
File	20:Dialog Global Reporter	1997-2005/Jul 07 (c) 2005 The Dialog Corp.
File	47:Gale Group Magazine DB(TM)	1959-2005/Jul 07 (c) 2005 The Gale group
File	75:TGG Management Contents(R)	86-2005/Jun W4 (c) 2005 The Gale Group
File	88:Gale Group Business A.R.T.S.	1976-2005/Jul 06 (c) 2005 The Gale Group
File	148:Gale Group Trade & Industry DB	1976-2005/Jul 07 (c)2005 The Gale Group
File	267:Finance & Banking Newsletters	2005/Jul 06 (c) 2005 The Dialog Corp.
File	275:Gale Group Computer DB(TM)	1983-2005/Jul 06 (c) 2005 The Gale Group
File	349:PCT FULLTEXT	1979-2005/UB=20050630,UT=20050623 (c) 2005 WIPO/Univentio
File	484:Periodical Abs Plustext	1986-2005/Jul W1 (c) 2005 ProQuest
File	545:Investext(R)	1982-2005/Jul 06 (c) 2005 Thomson Financial Networks
File	553:Wilson Bus. Abs. FullText	1982-2004/Dec (c) 2005 The HW Wilson Co
File	554:TFSD J V & Alliances	1990-2005/Jul 07 (c) 2005 Thomson Fin Sec Data
File	570:Gale Group MARS(R)	1984-2005/Jul 06 (c) 2005 The Gale Group
File	609:Bridge World Markets	2000-2001/Oct 01 (c) 2001 Bridge
File	610:Business Wire	1999-2005/Jul 07 (c) 2005 Business Wire.
File	613:PR Newswire	1999-2005/Jul 07 (c) 2005 PR Newswire Association Inc
File	621:Gale Group New Prod. Annou. (R)	1985-2005/Jul 07 (c) 2005 The Gale Group
File	624:McGraw-Hill Publications	1985-2005/Jul 07 (c) 2005 McGraw-Hill Co. Inc
File	635:Business Dateline(R)	1985-2005/Jul 07 (c) 2005 ProQuest Info&Learning
File	636:Gale Group Newsletter DB(TM)	1987-2005/Jul 06 (c) 2005 The Gale Group
File	647:CMP Computer Fulltext	1988-2005/Jun W3 (c) 2005 CMP Media, LLC
File	649:Gale Group Newswire ASAP(TM)	2005/Jun 27 (c) 2005 The Gale Group

File 696:DIALOG Telecom. Newsletters 1995-2005/Jun 20
 (c) 2005 The Dialog Corp.
File 703:USA Today 1989-2005/Jul 06
 (c) 2005 USA Today
File 754:IPO Maven 1994-2000/Jul
 (c) 2000 OTIVA, Inc.
File 767:Frost & Sullivan Market Eng 2005/Jul
 (c) 2005 Frost & Sullivan Inc.
File 781:ProQuest Newsstand 1998-2005/Jul 07
 (c) 2005 ProQuest Info&Learning
File 810:Business Wire 1986-1999/Feb 28
 (c) 1999 Business Wire
File 813:PR Newswire 1987-1999/Apr 30
 (c) 1999 PR Newswire Association Inc
File 816:Canada NewsWire 1996-1999/Jun 24
 (c) 1999 Canada NewsWire
File 996:NewsRoom 2000
 (c) 2005 The Dialog Corporation

Dialog
7/11/05

Your SELECT statement is:

s ((net()perceptions(2n)call()(centers or centres)) and (rule or rules
or pattern or patterns)) not py>2000

Items	File
----	----
1	9: Business & Industry(R)_Jul/1994-2005/Jul 08
5	16: Gale Group PROMT(R)_1990-2005/Jul 08
4	20: Dialog Global Reporter_1997-2005/Jul 11
Examined 50 files	
Examined 100 files	
5	148: Gale Group Trade & Industry DB_1976-2005/Jul 11
Examined 150 files	
Examined 200 files	
Examined 250 files	
Examined 300 files	
Examined 350 files	
Processing	
1	545: Investext(R)_1982-2005/Jul 06
1	570: Gale Group MARS(R)_1984-2005/Jul 08
Examined 400 files	
>>>I/O error in file 606	
3	613: PR Newswire_1999-2005/Jul 11
>>>I/O error in file 621	
1	636: Gale Group Newsletter DB(TM)_1987-2005/Jul 08
4	649: Gale Group Newswire ASAP(TM)_2005/Jun 29
Examined 450 files	
Examined 500 files	
Examined 550 files	
1	813: PR Newswire_1987-1999/Apr 30
Processing	
10 files have one or more items; file list includes 569 files.	
One or more terms were invalid in 110 files.	

Set	Items	Description
S1	26	((NET()PERCEPTIONS(2N)CALL()(CENTERS OR CENTRES)) AND (RULE OR RULES OR PATTERN OR PATTERNS)) NOT PY>2000
S2	0	S1 AND (CHANNELS OR MULTI-CHANNEL? ? OR MULTI()CHANNEL? ?)
S3	0	RD (unique items)
S4	35261982	1
S5	8	RD S1 (unique items) <i>kwic</i>
File	9:Business & Industry(R)	Jul/1994-2005/Jul 08 (c) 2005 The Gale Group
File	16:Gale Group PROMT(R)	1990-2005/Jul 08 (c) 2005 The Gale Group
File	20:Dialog Global Reporter	1997-2005/Jul 11 (c) 2005 The Dialog Corp.
File	148:Gale Group Trade & Industry DB	1976-2005/Jul 11 (c)2005 The Gale Group
File	545:Investext(R)	1982-2005/Jul 06 (c) 2005 Thomson Financial Networks
File	570:Gale Group MARS(R)	1984-2005/Jul 08 (c) 2005 The Gale Group
File	613:PR Newswire	1999-2005/Jul 11 (c) 2005 PR Newswire Association Inc
File	636:Gale Group Newsletter DB(TM)	1987-2005/Jul 08 (c) 2005 The Gale Group
File	649:Gale Group Newswire ASAP(TM)	2005/Jun 29 (c) 2005 The Gale Group
File	813:PR Newswire	1987-1999/Apr 30 (c) 1999 PR Newswire Association Inc

Your SELECT statement is:

s ((net()perceptions(2n)call()(centers or centres)) and (channels or multi-channel or multi()channel)) not py>2000

Items	File
----	----
1	13: BAMP 2005/Jul W1
1	15: ABI/Inform(R)_1971-2005/Jul 11
5	16: Gale Group PROMT(R)_1990-2005/Jul 08
4	20: Dialog Global Reporter_1997-2005/Jul 11
Examined 50	files
1	75: TGG Management Contents(R)_86-2005/Jul W1
Examined 100	files
5	148: Gale Group Trade & Industry DB_1976-2005/Jul 11
Examined 150	files
1	258: AP News Jul_2000-2005/Jul 08
Examined 200	files
Examined 250	files
Examined 300	files
Examined 350	files
Processing	
1	545: Investext(R)_1982-2005/Jul 06
1	570: Gale Group MARS(R)_1984-2005/Jul 08
Examined 400	files
>>>I/O error in file 606	
1	609: Bridge World Markets_2000-2001/Oct 01
1	610: Business Wire_1999-2005/Jul 08
7	613: PR Newswire_1999-2005/Jul 11
>>>I/O error in file 621	
1	624: McGraw-Hill Publications_1985-2005/Jul 08
4	649: Gale Group Newswire ASAP(TM)_2005/Jun 29
Examined 450	files
Examined 500	files
1	754: IPO Maven_1994-2000/Jul
Examined 550	files
Processing	
4	996: NewsRoom 2000

16 files have one or more items; file list includes 569 files.
One or more terms were invalid in 110 files.

7/4/05

Set Items Description
S1 39 ((NET()PERCEPTIONS(2N)CALL()(CENTERS OR CENTRES)) AND (CHA-
NNELS OR MULTI-CHANNEL OR MULTI()CHANNEL)) NOT PY>2000
S2 14 RD (unique items)
File 13:BAMP 2005/Jul W1
(c) 2005 The Gale Group
File 15:ABI/Inform(R) 1971-2005/Jul 11
(c) 2005 ProQuest Info&Learning
File 16:Gale Group PROMT(R) 1990-2005/Jul 08
(c) 2005 The Gale Group
File 20:Dialog Global Reporter 1997-2005/Jul 11
(c) 2005 The Dialog Corp.
File 75:TGG Management Contents(R) 86-2005/Jul W1
(c) 2005 The Gale Group
File 148:Gale Group Trade & Industry DB 1976-2005/Jul 11
(c)2005 The Gale Group
File 258:AP News Jul 2000-2005/Jul 08
(c) 2005 Associated Press
File 545:Investext(R) 1982-2005/Jul 06
(c) 2005 Thomson Financial Networks
File 570:Gale Group MARS(R) 1984-2005/Jul 08
(c) 2005 The Gale Group
File 609:Bridge World Markets 2000-2001/Oct 01
(c) 2001 Bridge
File 610:Business Wire 1999-2005/Jul 08
(c) 2005 Business Wire.
File 613:PR Newswire 1999-2005/Jul 11
(c) 2005 PR Newswire Association Inc
File 624:McGraw-Hill Publications 1985-2005/Jul 08
(c) 2005 McGraw-Hill Co. Inc
File 649:Gale Group Newswire ASAP(TM) 2005/Jun 29
(c) 2005 The Gale Group
File 754:IPO Maven 1994-2000/Jul
(c) 2000 OTIVA, Inc.
File 996:NewsRoom 2000
(c) 2005 The Dialog Corporation